



**North Carolina Department of Health and Human Services
Division of Information Resource Management**

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Beverly Eaves Perdue, Governor
Lanier M. Cansler, Secretary

Karen Tomczak, Chief Information Officer

May 27, 2009

Subject: Legacy System Retirements as a Result of NC FAST OLV Functionality

Dear County Director of Social Services:

The Online Verification (OLV) system has been in production successfully since 2004. The next step in OLV development requires several options in SCC4 and SCC3 to be disabled in order to prevent duplication of data and to eliminate ongoing maintenance of the legacy systems. On August 31, 2009, the SOLQ, BENDEX, FirstStop and ESC options currently accessed through SCC4 and SCC3 will be disabled. The Third Party Query (TPQY) option will remain in SCC4. Counties will receive a 30-day notice before any of these options are disabled.

If your staff are not using OLV, please encourage them to become familiar with OLV for verification. After elimination of the options in SCC4 and SCC3 previously noted, OLV will become the sole means of verification. County staff who do not have a valid WIRM ID will need to obtain one before being able to use OLV. For additional information, the OLV User Manual can be accessed at the following web site:

http://www.dhhs.state.nc.us/ncfast/manuals/OLV_User_Manual.pdf

If your staff encounter any problems when using OLV, please report the problems to the DHHS Customer Support Center at 919-855-3200 (select option 3).

Thank you for your continued patience and support of OLV.

Sincerely,

A handwritten signature in cursive script that reads "Angela Taylor".

Angela Taylor
Social and Economic Applications Management IT Director

cc: Dan Stewart, NC DHHS, Assistant Secretary for Finance and Business Operations
Karen Tomczak, NC DHHS, Chief Information Officer
Dennis Streets, NC DHHS Division of Aging and Adult Services, Director
Janice Fain, NC DHHS Division of Child Development, Director
Craig Gray, NC DHHS Division of Medical Assistance, Director
Sherry Bradsher, NC DHHS Division of Social Services, Director

NC FAST Doc ID: 09-0008